

TRAINING	TIER	1	2	3	4	5
<b>Live In-Person &amp; Virtual + Online On Demand</b>						
<b>WEB BASED ONLINE TRAINING</b> · Unlimited access to hundreds of online courses · Includes Video, Diagnostic, Technical, TechTube · Service Advisor Courses		•	•	•	•	•
<b>SEMINARS – Live In-Person and Virtual</b> · 3-hour Instructor-Led courses · Covers various systems and makes/models · Hosted by Distributor to ensure a convenient date, time and location · Virtual Seminars		•	•	•	•	•
<b>MYSHOP ON SITE TRAINING – Live In-Person and Virtual</b> · Instructor-led Training at YOUR place of business · Covers various systems and makes/models · Virtual MyShop Customized training					•	•
<b>TRAINING WEBSITE</b> · Create and manage complete training profile · Track all online and instructor-led courses completed – by technician · ACDelco PERFORMANCE PATH Technical Assessment Tool to help identify technical skills and competencies		•	•	•	•	•
<b>BUSINESS SUPPORT</b>						
<b>INFO-LINE</b> · Dedicated support line for all Program questions and issues		•	•	•	•	•
<b>MONERIS CREDIT/DEBIT CARD FEES</b> · Low/discounted preferred Moneris card processing rates		•	•	•	•	•
<b>GM NEW VEHICLE PURCHASE PROGRAM</b> · Discounts on the purchase or lease of a new GM Vehicle				•	•	•
<b>TECHCONNECT WEBSITE</b> · Secure Website with program and marketing support · Access to Roadside Assistance marketing, Logos, Knowledge is Power and more		•	•	•	•	•
<b>GEM-CAR SHOP MANAGEMENT SOLUTION</b> · Discounted rates on subscription		•	•	•	•	•
<b>EPICOR SERVICE CRM</b> · Discounted member pricing · Additional Discounts  <i>Prices may change without prior notice.</i>		•	•	•	•	•

Effective January 1, 2026.

ACPR2601E



# PROGRAM MEMBERSHIP.

## It all adds up.

Take full advantage of all the benefits of the ACDelco PSC program as part of the Retail Service Support Program.

Effective January 1, 2026.

MEMBERSHIP IN THE  
RETAIL SERVICE SUPPORT PROGRAM

EARNBACK	TIER	1	2	3	4	5
<b>ACDelco PSC RSSP REWARDS PROGRAM</b>		•	•	•	•	•
<ul style="list-style-type: none"> <li>Two monthly rewards options – Reloadable Visa Card or Rebate via Reporting Distributors</li> <li>Earn up to 5% back on each month on every qualifying ACDelco part you buy</li> </ul>						
<p>Effective January 1, 2026.</p> <p>ACDelco 4000 1234 5678 9010 JOHN SAMPLE ACDELCO PSC REWARDS VISA</p>						

ROADSIDE ASSISTANCE SUPPORT	TIER	1	2	3	4	5
<ul style="list-style-type: none"> <li>Roadside Assistance Support for your customers</li> <li>No additional charges for admin or per use</li> <li>Reimbursement up to \$100 CAD</li> <li>Valid up to 12 months after their qualifying repair</li> </ul>		•	•	•	•	•

LABOUR REIMBURSEMENT	TIER	1	2	3	4	5
<ul style="list-style-type: none"> <li>Labour reimbursement for qualifying products that fail due to a manufacturer's defect*</li> <li>Reimbursement up to \$85/hour (see program details for more information)</li> <li>Includes commercial vehicle repairs</li> <li>Up to 24-month limited labour coverage</li> <li>Includes Battery coverage</li> <li>Submit claims using online form</li> <li>Mitchell 1 or All Data Labour Guides are used to confirm labour time</li> </ul>		•	•	•	•	•

NATIONWIDE WARRANTY COVERAGE	TIER	1	2	3	4	5
<ul style="list-style-type: none"> <li>Offer your qualifying customers additional warranty coverage for their ACDelco repair when they are travelling and more than 40kms from your repair facility and cannot return for a repair</li> </ul>		•	•	•	•	•

**Tier level is based on the annual amount of ACDelco purchases.**



1-800-263-3526 | TechConnectCanada.com

\*See full program details and for qualifications. Up to 24 months/40,000kms for GM Genuine and Gold Product Lines for active members (active at the time of the repair and claim submission).

TECHNICAL SUPPORT & DISCOUNTS	TIER	1	2	3	4	5
<b>GMSi CONNECTION PROMOTION</b>		•	•	•	•	•
<ul style="list-style-type: none"> <li>Free monthly access to GMSi based on previous CONNECTION purchases (minimum CONNECTION purchase required)</li> </ul>						
<b>IDENTIFIX</b>		•	•	•	•	•
<ul style="list-style-type: none"> <li>Discounted pricing on Direct-Hit® Professional and Direct-Help Unlimited</li> <li>Discounts off the standard monthly rate</li> </ul>						

MARKETING SUPPORT	TIER	1	2	3	4	5
<b>ACDelcoCanada.com LOCATOR LISTING</b>			•	•	•	•
<ul style="list-style-type: none"> <li>Shop profile on the national website locator</li> </ul>						
<b>SIGNAGE PROGRAM</b>						
<ul style="list-style-type: none"> <li>Reimbursement for half the cost of ACDelco branded exterior business sign</li> <li>Up to \$1,000 reimbursement</li> <li>Up to \$2,000 reimbursement</li> </ul>				•	•	•
<b>ART SUPPLY</b>					•	•
<ul style="list-style-type: none"> <li>Access to customized artwork to help promote your shop</li> </ul>						
<b>EXCLUSIVE MAILINGS</b>		•	•	•	•	•
<ul style="list-style-type: none"> <li>Program updates and marketing material throughout the year</li> </ul>						
<b>DIGITAL MENU BOARD</b>		•	•	•	•	•
<ul style="list-style-type: none"> <li>Discounts on Digital Signage and On-Hold Marketing</li> <li>Access to innovative menu board for waiting room</li> <li>Vehicle on Demand app available on mobile or a tablet device. Included with any service or sold separately as an annual subscription</li> <li>Additional Discounts</li> </ul>					•	•
<b>eNEWSLETTER</b>		•	•	•	•	•
<ul style="list-style-type: none"> <li>Weekly emails making sure you are up to date on all product, promotion and product information</li> </ul>						

EXCLUSIVE PROMOTIONS	TIER	1	2	3	4	5
<ul style="list-style-type: none"> <li>Access to exclusive member only promotions throughout the year</li> </ul>		•	•	•	•	•

## TO QUALIFY

ACDelco PSC members who are RSSP participants must have a registered program affiliated head office, already registered and approved by both their Head Office and the ACDelco Head Office.

Visit [www.TechConnectCanada.com](http://www.TechConnectCanada.com) or contact your ACDelco Supplier and Representative for complete program details.