ACDelco

ROADSIDE ASSISTANCE CERTIFICATE

You had your vehicle serviced by an ACDelco Program Member, and have spent $25 or more in ACDelco parts. This means you are eligible to RECEIVE ACDelco ROADSIDE ASSISTANCE FOR A FULL 12 MONTHS!

CUSTOMER NAME _____

REPAIR FACILITY NAME _____

SIGNATURE _____ **DATE** D D / M M / Y Y

Simply call 1-855-646-1427 and a service provider will be dispatched promptly to your location.
Visit www.ACDelcoCanada.com/Roadside for full program details.

Valid with the purchase of a minimum of $25 in ACDelco products at your last service visit for a full 12 months. Reimbursements up to $75 per service provided. Customers pay for roadside service & submit invoice for reimbursement (cash & credit accepted). Visit www.ACDelcoCanada.com/Roadside for full ACDelco Roadside Assistance program details.

SERVICES INCLUDE

- **TOWING** – customers that are less than 40 km away from the original repair facility will be towed back to the facility. Customers more than 40 km will be towed to another repair facility.
- **LOCK-OUT SERVICE**
- **JUMP START**
- **FLAT TIRE CHANGING ASSISTANCE**
- **FUEL, OIL, FLUID AND WATER DELIVERY SERVICE**

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Your Roadside Assistance Benefit is provided to you as a complimentary service when you purchase $25 or more in ACDelco parts from your ACDelco Professional Service Centre (PSC) and/or Automotive Care Experts (ACE) service facility that performed the service to your vehicle and is identified on your invoice. Your Roadside Assistance Benefit begins on the date identified on your original invoice from the participating facility and continues for a period of 12 months. This benefit is available only to you, the original purchaser as identified on the original invoice and is not transferable. Coverage is strictly limited to the specific vehicle identified on the original invoice. Roadside service is available in the United States and Canada.

If you are in need of Roadside Assistance you must call **855-646-1427** to be connected with the nationwide service provider. You must pay for the requested service. The service provider requires use of a credit card to arrange for dispatch. You will be reimbursed for covered services up to a maximum of $75.00 per occurrence.

The eligible services provided through the Roadside Assistance program are described below:

1. Towing – Your vehicle will be towed to the nearest qualified repair facility or to the repair facility of your choice.
2. Lock Out Service – Assistance will be provided in unlocking your vehicle in the event the keys are lost or locked inside.
3. Flat Tire Changing Assistance – Assistance will be provided for the installation of your spare tire.
4. Fuel, Oil, Fluid and Water Delivery Service – An emergency supply of gasoline (where permitted), oil, fluid and water will be delivered to your vehicle. You must pay for the costs of the actual fluids delivered.
5. Jump Start – The service provider will jump start your vehicle in the event your battery becomes discharged.

The driver of the vehicle must be with the vehicle when the service provider arrives, as Roadside Assistance cannot be provided to an unattended vehicle. If the driver is not with the vehicle, you may incur additional fees which are not covered under the terms of this program.

You must call 855-646-1427 to arrange for Roadside Assistance service.
Service secured through any other source will not be reimbursed.

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To file a reimbursement claim, you must submit the following information within sixty (60) days of the date of service:

1. A photocopy of the original invoice identifying the participating repair centre and the services performed. The invoice must identify the year, make and model of your vehicle.
2. Your complete name, address, and telephone number.
3. A photocopy of the paid invoice for Roadside Assistance from a valid auto service provider. This paid invoice must detail the name address, and telephone number of the service provider. It must also identify the specific vehicle receiving the service.

Submit the above documentation to:

ACDelco Canada Roadside Assistance
P.O. Box 33535
Denver, CO 80233

SEE ACDelcoCanada.com/roadside for a complete list of all Program Guidelines including a complete list of services not covered and exclusions.