



ACDelco

RSSP

RETAIL SERVICE SUPPORT PROGRAM

PROGRAM MEMBERSHIP.

Become a member today to gain access to important business benefits including online training and more.

MEMBERSHIP IN THE RETAIL SERVICE SUPPORT PROGRAM

■ TRAINING

WEB BASED ONLINE TRAINING

- Unlimited access to hundreds of online courses
- Includes Video, Diagnostic, Technical, TechTube
- Service Advisor Courses

TRAINING WEBSITE

- Create and manage complete training profile
- Track all online courses completed – by technician
- ACDelco Technical Assessment Tool to help identify technical skills and competencies

■ BUSINESS SUPPORT

INFO-LINE

- Dedicated support line for all Program questions and issues

ROADSIDE ASSISTANCE SUPPORT

- Roadside Assistance support for your customers
- Reimbursement up to \$100 CAD
- Valid up to 12 months after their qualifying repair

LABOUR REIMBURSEMENT

- Labour reimbursement for qualifying products that fail due to a manufacturer's defect
- Reimbursement up to \$85/hour (see program details for more information)
- Up to 24-month limited labour coverage
- Includes Battery Coverage
- Mitchell 1 or All Data Labour Guides are used to confirm labour time

NATIONWIDE WARRANTY COVERAGE

- Offer your qualifying customers additional warranty coverage for their ACDelco repair when they are travelling and more than 40kms from your repair facility and cannot return for a repair

EXCLUSIVE PROMOTIONS

- Access to exclusive member only promotions throughout the year

Visit www.TechConnectCanada.com or contact your ACDelco Supplier and Representative for complete program details.

*See full program details and for qualifications. Up to 24-month coverage applicable to Gold and GM Genuine parts only.

TO QUALIFY

ACDelco RSSP participants must have a registered program affiliated head office, already registered and approved by both their Head Office and the ACDelco Head Office.

LOOKING FOR MORE BENEFITS INCLUDING MONTHLY REBATES?

Ask how you can join the ACDelco PSC RSSP program to earn up to 5% a month in rebate rewards **PLUS** gain access to Instructor-Led Training and more.



ACDelco

Quality. It's in our DNA.

1-800-263-3526 | TechConnectCanada.com

January 1, 2026 – ACR2601E