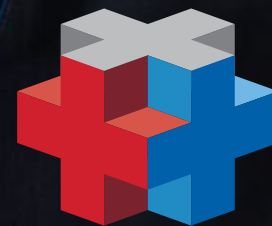


TRAINING	TIER	1	2	3	4	5
Live In-Person & Virtual + Online On Demand						
WEB BASED ONLINE TRAINING <ul style="list-style-type: none"> Unlimited access to hundreds of online courses Includes Video, Diagnostic, Technical, TechTube 		•	•	•	•	•
SEMINARS – Live In-Person and Virtual <ul style="list-style-type: none"> 3-hour Instructor-Led courses Covers various systems and makes/models Hosted by Distributor to ensure a convenient date, time and location NEW! Virtual Seminars 		•	•	•	•	•
MYSHOP ON SITE TRAINING – Live In-Person and Virtual <ul style="list-style-type: none"> Instructor-led Training at YOUR place of business Covers various systems and makes/models NEW! Virtual MyShop Customized training 					•	•
TRAINING WEBSITE <ul style="list-style-type: none"> Create and manage complete training profile Track all online and instructor-led courses completed – by technician NEW! ACDelco PERFORMANCE PATH Technical Assessment Tool to help identify technical skills and competencies. 		•	•	•	•	•
		•	•	•	•	•
BUSINESS SUPPORT	TIER	1	2	3	4	5
INFO-LINE <ul style="list-style-type: none"> Dedicated support line for all Program questions and issues 		•	•	•	•	•
MONERIS CREDIT/DEBIT CARD FEES <ul style="list-style-type: none"> Low/discounted preferred Moneris card processing rates 		•	•	•	•	•
GM NEW VEHICLE PURCHASE PROGRAM <ul style="list-style-type: none"> Discounts on the purchase or lease of a new GM Vehicle 				•	•	•
UNIFORM PROGRAM <ul style="list-style-type: none"> Access to ACDelco uniforms for laundry or purchase 		•	•	•	•	•
TECHCONNECT WEBSITE <ul style="list-style-type: none"> Secure Website with program and marketing support Access to Roadside Assistance marketing, Logos, Knowledge is Power and more 		•	•	•	•	•
MECHANICNET CUSTOMER CRS <ul style="list-style-type: none"> Discounted monthly rates 		•	•	•	•	•
AUTO VITALS <ul style="list-style-type: none"> Discounted rates on monthly subscription 		•	•	•	•	•
GEM-CAR SHOP MANAGEMENT SOLUTION <ul style="list-style-type: none"> Discounted rates on subscription 		•	•	•	•	•

Effective January 1, 2022.

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PSC
PROFESSIONAL SERVICE CENTRE



PROGRAM MEMBERSHIP.

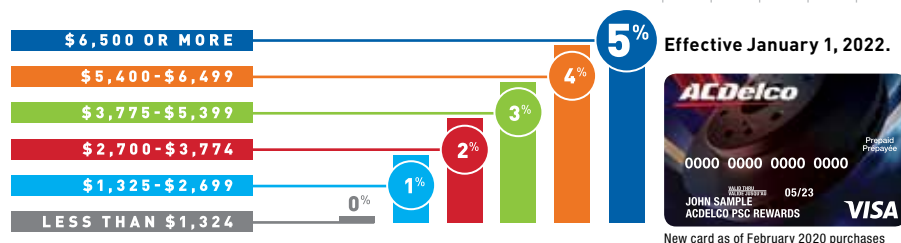
It all adds up.

TAKE FULL ADVANTAGE OF ALL THE BENEFITS OF THE PSC PROGRAM.

Effective January 1, 2022.

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EARNBACK	TIER	1	2	3	4	5
ACDelco PSC REWARDS PROGRAM		●	●	●	●	●
<ul style="list-style-type: none"> Two monthly rewards payment options – Reloadable Visa Card or Rebate via Reporting Distributors Earn up to 5% back on each month on every ACDelco product you buy Annual Year end Bonus! You may qualify to earn a year end rewards bonus† 						



CONSUMER ASSURANCE	TIER	1	2	3	4	5
ROADSIDE ASSISTANCE		●	●	●	●	●
<ul style="list-style-type: none"> Roadside Assistance for your customers No additional charges for admin or per use Valid up to 12 months after their qualifying repair 						
LABOUR REIMBURSEMENT		●	●	●	●	●
<ul style="list-style-type: none"> Labour reimbursement for qualifying products that fail due to a manufacturer's defect Reimbursement up to \$85/hour (see program details for more information) Now includes commercial vehicle repairs* Up to 24-month limited labour coverage* NEW! Now Includes Battery coverage* 						

MARKETING SUPPORT	TIER	1	2	3	4	5
ACDelcoCanada.com LOCATOR LISTING			●	●	●	●
<ul style="list-style-type: none"> Shop profile on the national website locator 						
SIGNAGE PROGRAM				●	●	●
<ul style="list-style-type: none"> Reimbursement for half the cost of ACDelco repair facility branded signage Up to \$500 reimbursement Up to \$700 reimbursement 				●	●	●
KNOWLEDGE IS POWER		●	●	●	●	●
<ul style="list-style-type: none"> Marketing materials to host a car care clinic for your customers Presentation segments on vehicle maintenance and routine car care 						

†For complete Annual Bonus Promotional Guidelines, including qualification requirements, visit the ACDelco TechConnect web site (open to members only). *See full program details and for qualifications. Up to 24 months/40,000kms for Genuine GM and Professional/Gold Product Lines is effective on repairs as of July 1, 2020 for active members (active at the time of the repair and claim submission). Battery coverage is per the detailed Consumer Assurance Quick Reference Guide and is effective for repairs as of October 1, 2021.

MARKETING SUPPORT <i>CONT'D</i>	TIER	1	2	3	4	5
ART SUPPLY					●	●
<ul style="list-style-type: none"> Access to customized artwork to help promote your shop 						
EXCLUSIVE MAILINGS		●	●	●	●	●
<ul style="list-style-type: none"> Program updates and marketing material throughout the year 						
DIGITAL MENU BOARD		●	●	●	●	●
<ul style="list-style-type: none"> Additional Discounts Available Access to innovative menu board for waiting room Customizeable based on your shop ACDelco professionally designed content Video On Demand smartphone app included with any subscription service OR as a separate annual subscription option Discounted subscription 					●	●
CUSTOMIZED MESSAGES/ON HOLD		●	●	●	●	●
<ul style="list-style-type: none"> Discounted package rates, 1-3 discounted packages to choose from 						
eNEWSLETTER		●	●	●	●	●
<ul style="list-style-type: none"> Access to weekly emails making sure you are up to date on all product and program information 						
TECHNICAL SUPPORT & DISCOUNTS	TIER	1	2	3	4	5
GM ESI – CONNECTION PROMOTION		●	●	●	●	●
<ul style="list-style-type: none"> Free monthly access to GM eSI based on previous CONNECTION purchases 						
IDENTIFIX		●	●	●	●	●
<ul style="list-style-type: none"> Discounts off the standard monthly rate 						
TECHNICAL DELIVERY SYSTEMS (TDS) Subscription Package				●	●	●
<ul style="list-style-type: none"> Qualify to purchase one year of Service Programming for \$995 (USD) and an additional offer to purchase a one year of Service Information (SI) at the discounted rate of \$900 (USD). 						
NEW! ALL DATA REPAIRS		●	●	●	●	●
<ul style="list-style-type: none"> Discounts off the standard monthly rate 						

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