ACDelco Labour Reimbursement
Nationwide Labour Reimbursement Program

Online Claim Submission Guide

This is a guide for using our online claim portal. Claims may be submitted in the online portal or by phone (855-646-1427). If you have any questions on the use of the claim portal that are not answered below, please call the phone number and a Claims Administrator will assist you with your claim

Link: https://my.abswarranty.net/start/acdelco-ca

Once in the Labour Reimbursement site, please follow the below steps to complete your claim.

1. Click "Start a claim" on the home page **Start a New Claim →**
2. Select "I'm not a robot" then continue.
3. From here please complete your contact information.

   Contact Information
   Name *
   Your full name
   Phone *
   The best phone number to reach you about this claim
   Email *
   The best email address to send notifications about this claim

4. The shop information is pulled from Google Maps. Start typing the name of your shop and you will see different shops start to load.

   Shop Information
   Name *
   jack cart
   Jack Carter Chevrolet Buick GMC Corvette
   29 Street Southeast, Calgary, AB, Canada

5. Once you select your shop, the information will load the required fields.

   Shop Information
   Name *
   Jack Carter Chevrolet Buick GMC Corvette
   Required
   Phone *
   (403) 258-6300
   Required
   Address *
   11555 29 St SE

6. Select your payment preference. This is how your claim will be paid once approved.

   Payment Information
   Payment Preference *
   Please Select...
   Please Select...
   Credit Card
   Check

7. Select if you are the correct individual the team should contact when making the payment.
   a. If yes, you already added your contact info in step 3.
   b. If no, complete the contact's name and phone number.
8. Add in the information specific to the vehicle being repaired.

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NATIONWIDE LIMITED
LABOUR
REIMBURSEMENT
UP TO
24 MONTH 40,000 KM
ACDelco
CONSUMER ASSURANCE

      a.   Owner's name
      b.   Owner's phone number
      c.   Year of vehicle
      d.   Make of vehicle
      e.   Model of vehicle

9. Select "Yes" or "No" if the vehicle is used for commercial purposes.
    a. Vehicles owned under a company name that are not used for commercial purposes can click "No".

10. Complete the required fields using information from the original invoice and the invoice for repairs covered under warranty.
    a. Original
        i. Invoice Number
        ii. Invoice Date
        iii. Odometer
    b. Subsequent
        i. Invoice Number
        ii. Invoice Date
        iii. Odometer

11. Complete the required fields for the repair and cost information

Repair Information

Failed Part Number(s) *

Please list each failed part you are claiming. The total number of parts numbers should match the total number of parts being claimed.

Repair Category *
Please Select...

Required

Part Failure Description *

What symptoms helped determine the failure? What Tests were performed/failed?

Comments

(optional) Please provide additional details or comments regarding your claim.

Cost Information

Labour Rate per Hour *

Your current billing rate for hourly mechanical labour.

Original Labour Hours *

The time in hours billed on the original repair for replacement of the claimed part(s).

Original Labour Charge *

Total dollar amount charged for labour on the original repair.

Requested Warranty Repair Labour Hours *

Labour time in hours you are requesting for the warranty replacement of the part(s).

Combined Tax Rate (%) *

Total percentage(%) of your GST, HST or other provincial/municipal tax rates billed with labour.

12. Adding supporting information
    a. Use your mobile device to scan the QR code to take photos of the required supporting documents or if on your computer, drag or upload files that are required.
        i. Original Invoice
        ii. Original Parts Purchase Receipt
        iii. Subsequent Invoice
        iv. Subsequent Parts Purchase Receipt

13. Once complete, click "submit for review" **Submit for Review →**

14. If everything was entered correctly, you will see a message "Claim Submitted"

Claim Submitted

⊘ Your claim has been submitted.

Thank you for submitting a warranty claim.

Our team will review your claim and supporting documentation as soon as possible. We will contact you by phone or email if we have questions regarding your claim. Upon approval of your claim, payment will be rendered by credit card via phone or check via mail according to your payment preference.

If you have questions regarding your claim, please call (855) 646-1427.