



ACDelco Nationwide Limited Repair Warranty

WHO MAKES THIS LIMITED WARRANTY

This limited warranty is extended only to the original purchaser of ACDelco products and services from a member of the ACDelco Service Center (PSC) or Retail Service Support Programs (RSSP). This limited warranty is made by the Independent Repair Facility ("Facility") who is so named on the original repair invoice and performed the service/repairs on your vehicle. This warranty may be honored by other Facilities participating in this program, or other authorized non-participating facilities anywhere in Canada or the United States. This warranty is not a warranty of Automotive Business Solutions, Inc., its affiliates, subsidiaries, their employees or member companies. Automotive Business Solutions Inc. serves as the administrator only.

WHAT IS COVERED BY NATIONWIDE

This ACDelco warranty covers the following types of repairs and services, subject to the exclusions listed within:

- ✓ Air Conditioning, heating and climate control systems
- ✓ Brake system
- ✓ Engine cooling system
- ✓ Electrical system, including the starting and charging systems
- ✓ Exhaust system
- ✓ Fuel system
- ✓ Ignition system
- ✓ Electronic engine management system and on-board computer systems, (engine, body, brake and suspension computers)
- ✓ Cruise control system
- ✓ Steering/suspension system, wheel bearings, CV joints/U-joints, Half-shafts and driveshafts
- ✓ Other minor repairs

The Independent Repair Facility warrants that the above repairs and services performed at their location will be free from defects in materials and workmanship for 12 months or 20,000 km of use, whichever comes first, measured from the date of the first repair and the odometer reading shown on the original repair invoice. This warranty is conditioned on the vehicle being subjected only to normal, non-commercial use, and receiving reasonable and necessary maintenance during the warranty period. **Warranty repair costs shall in no case exceed the costs of the original repair or service.** If there is a defect in either materials or workmanship within the warranty period, the Independent Repair Facility has the option to perform remedial service work at no charge to you, replace the defective warranted part(s) without charge to you, or refund the entire charge for the warranted repairs, minus any previous refunds.

A buyer of covered products or services has the right to have warranty service performed during the warranty period. The warranty period will be extended for the number of whole days that the vehicle has been out of the buyer's hands for warranty repairs. If a defect exists within the warranty period, the warranty will not expire until the defect has been fixed. The warranty period will also be extended if the warranty repairs have not been performed due to delays caused by circumstances beyond the control of the buyer, or if the warranty repairs did not remedy the defect, and the buyer notifies the warranty administrator of the failure of the repairs within 60 days after they were completed. If, after a reasonable number of attempts, the defect has not been fixed, the buyer may return their vehicle for a replacement of parts, if applicable, or a refund, in either case, subject to deduction of a reasonable charge for usage. This time extension does not affect the protections or remedies the buyer has under any law.

CLAIMS ADMINISTRATORS - CALL 1-855-646-1427

- 8:00 am to 8:00 pm Monday - Friday (Eastern Time)
- Saturday from 9:00 am to 6:00 pm, excluding holidays

WHAT IS NOT COVERED BY NATIONWIDE

You must pay for any non-warranty service you order to be performed at the same time as any warranty service. This warranty will not apply to your repaired vehicle if it has been damaged by abnormal use, misuse, neglect, accident, alteration or "tampering with" (by other than the Facility or Facility employees). The Facilities employees and/or agents do not have authority to modify the terms of this warranty, nor to make any promises in addition to those contained within this warranty. **THIS WARRANTY DOES NOT IN ANY WAY INCLUDE INCIDENTAL OR CONSEQUENTIAL DAMAGES** (additional expenses which you may incur as the result of faulty repair or service). Non-ACDelco parts are not covered under this Nationwide Warranty. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damage, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to province.

REPAIRS AND SERVICES EXCLUDED

This warranty does not cover repair(s) or service(s) except as listed in the section, "What is Covered by this Warranty," even though the Facility may offer other services. **SPECIFICALLY EXCLUDED ARE ANY ENGINE, TRANSMISSION, CLUTCH, OR DIFFERENTIAL REPAIRS, ASSOCIATED GASKETS AND SEALS, OR ASSEMBLY REPLACEMENT OF THE SAME. ALSO EXCLUDED ARE AUTO BODY, PAINT, MOLDING, GLASS REPAIRS, TIRES, AND USED PARTS. COMMERCIAL VEHICLES ARE EXCLUDED. NON-ACDelco PARTS ARE NOT COVERED.**

HOW TO OBTAIN WARRANTY SERVICE

You must keep a copy of the original repair invoice and present it when seeking service under this warranty. If warranty work is performed, you must temporarily surrender possession of the original repair invoice, or a legible copy of the same.

If you are less than 40 kilometers away from the original repair Facility, you must return your vehicle to that Facility for any warranty repairs.

If you are more than 40 kilometers from the original Facility, then you must call the Warranty Administrator prior to any warranty repair work being performed, at 1-855-646-1427, from 8:00 a.m. to 8:00 p.m. Monday through Friday (Eastern Time), Saturday from 9:00 a.m. to 6:00 p.m., excluding holidays. The Administrator will provide to you the nearest participating Facility. If there are no participating locations in your area, you may take your vehicle to a non-participating Repair Facility in your area. If the non-participating Repair Facility will not accept payment from the Warranty Administrator, you must pay for the warranty service and submit your original repair invoice (or legible copy) and subsequent warranty repair invoice (or legible copy) to the Administrator for review, within 60 days of the date of repair. If your vehicle is inoperable you may be eligible for towing reimbursement using Roadside Assistance at the number listed above or locating your own service provider.



*Covers qualifying ACDelco part failures that occur from over 40kms of the original repair and from up to 12 months/20,000 kms of ACDelco parts installation. Requires original repair and ACDelco parts installation to be made from a qualifying ACDelco PSC/RSSP Member repair facility. Warranty covers traveling in Canada or the U.S. See exclusions. Call Claims Administrators at 1-855-646-1427 for details on a potential claim. All original ACDelco installation paperwork and a repair estimate required.